

We've got you covered!

- ◆ *Manufacturer defects*
- ◆ *Mechanical malfunctions*
- ◆ *Fully transferable†*
- ◆ *Worldwide coverage*
- ◆ *No deductible or hidden fees*
- ◆ *Fully insured*
- ◆ *Extended protection for your equipment after the manufacturer's warranty has expired*
- ◆ *Impact damage*
- ◆ *Sand/grit damage*
- ◆ *Accidental & unintentional abuse, including liquid damage*
- ◆ *Normal and abnormal wear and tear*
- ◆ *2 Free CCD cleaning for the life of the contract*
- ◆ *Product replacement after 3 consecutive repairs for the same reason*
- ◆ *1/2-Priced Back-Up Rental Equipment***



Diamond Protection for your Equipment



Diamond Protection Plan

For Digital Cameras, Video Cameras,
Computers and Lenses

* Policy administered by Mack and subject to approval by Mack.
All conditions & coverages are at the sole discretion of Mack
Camera & Video Service.

** See reverse side for details.



TORONTO • 496 Queen St. East
(416) 365-1777 • 1-888-365-1777
sales@vistek.ca

MISSISSAUGA • 5840 Mavis Rd.
(905) 593-1777 • 1-877-923-1777
mississaugasales@vistek.ca

OTTAWA • 499 Bank Street
(613) 567-4700 • 1-888-428-4466
ottawasales@vistek.ca

CALGARY • 1231 10th Ave. SW
(403) 244-0333 • 1-800-561-0333
calgarysales@vistek.ca

CALGARY • Willow Park Village
10816 Macleod Trail SE
(403) 313-3331

EDMONTON • 10569 – 109th St. NW
(780) 484-0333 • 1-877-484-0333
edmontonsales@vistek.ca

*The 3 Year Diamond Protection Plan will provide you with
much more than any other service contract has to offer.*

TERMS AND CONDITIONS

The product covered by this service contract is guaranteed to operate according to manufacturer's specifications for a period of three (3) years from the date of purchase. Mack Camera & Video Service, Inc. shall repair, service or replace same to operate properly. This service contract must be purchased within 30 days from the date the equipment covered is purchased.

LIMITATIONS OF COVERAGE

This limited service contract applies only to the product specified herein. This service contract will cover one digital camera body and one lens, providing that both pieces of equipment are listed on the same sales receipt. This plan is void if the registered product exceeds the service contract price category. Such service, repair or adjustment of the equipment is assured the registered contract holder. It does not cover units whose serial number has been altered, defaced or removed.

This service contract does not cover accessory flashes, additional accessory lenses, batteries, lens caps, filters, power adapters, digital media, DVDs, tapes, software, remotes, docking stations, cables, firmware upgrades or additional accessories. Computers, Cell phones, or any device that has cell phone capabilities is not covered under this service contract.

Neither Vistek nor Mack Camera & Video Service Inc. is responsible for international shipping or for any fees associated with duties, taxes or brokerage fees upon customs clearance.

This limited service contract is transferable one time only for a \$20 administrative fee. Mack Camera & Video Service reserves the right to terminate service contract if invoices are not paid within terms or are fraudulently altered by the dealer or service contract holder.

**** Vistek is pleased to offer 1/2 Price Rentals in the event of equipment failure that requires servicing.**

The 1/2 Price offer applies to the rental of replacement gear ONLY. Please note that we do not offer rentals on every item we carry for sale. And although we cannot guarantee that all locations will have all equipment available in its rental pool, we will do everything we can to make sure you have similar/ comparable replacement gear while yours is being repaired or serviced. All regular rental policies and procedures are applicable.

LIMITATIONS OF LIABILITY

Neither Vistek nor Mack Camera & Video Service will be liable for the loss of revenues or profits, inconvenience, expense of substitute equipment, loss of incidental or consequential damages. If the equipment cannot be restored to manufacturer's specifications or is deemed by Mack Camera, in its sole discretion, to be beyond economic repair, or if the unit has been repaired three (3) consecutive times for the same repair and it requires a fourth repair for the same problem, Mack may, at their discretion, replace your unit with a reconditioned model or equivalent model of like kind and quality or refund you the current market value of your covered equipment. Any refund will be limited to the price you paid for the original product excluding taxes. If a replacement or refund is made under this contract there will no longer be coverage under this contract and all obligations are satisfied.

This service contract is only valid if positive identification of the unit covered hereunder is presented at the time of service along with your proof of purchase. Mack Camera & Video Service, Inc. reserves the right to terminate service contracts if invoices are not paid within terms or are fraudulently altered by the dealer or service contract holder.

For complete terms and conditions go to www.mackcam.com

